

REQUEST FOR EXPRESSIONS OF INTEREST

CONDUCTING GAP ANALYSIS OF FIVE HEALTH FACILITIES FOR ENTRY LEVEL NABH STANDARDS IN UTTARAKHAND

India

Uttarakhand Health Systems Development Project (UKHSDP)

Loan No./Credit No./Grant No.: 148531

Assignment Title:

Conducting Gap Analysis of Five Health Facilities for Entry Level NABH Standards in Uttarakhand

Reference No:

UKHSDP/2018-19/NABH/GA/110

Dated 26/04/18

Background and Introduction

The Authority has received financing from the International Development Association (the “**Bank**”) for an amount equivalent to US\$ 100,000,000 (“**Credit**”), towards the cost of the Uttarakhand Health Systems Development Project, and intends to apply a portion of the proceeds of this Credit to eligible payments for consultancy services for Conducting Gap Analysis of Five Health facilities for Entry Level NABH Standards in Uttarakhand. Payments by the Bank will be made only at the request of the Authority and upon approval by the Bank, and will be subject, in all respects, to the terms and conditions of the financing agreement executed between the Government of India and the Bank (“**Financing Agreement**”).

One of the primary objectives of UKHSDP is to improve access to quality health services in Uttarakhand, though project contemplates to bring all public health facilities under NABH accreditation, it will be implemented in phase-wise manner. In first phase following 5 healthcare facilities will be brought under NABH entry level accreditation; thereafter, the accreditation program will be expanded.

- District Hospital (DH)-Almora, Dist. Almora
- DH- Bagheshwar, Dist. Bagheshwar
- DH- Gopeshwar, Dist. Chamoli
- DH-Rudraprayag, Dist. Rudraprayag

- DH-Pitoragarh District Female Hospital, Dist. Pitoragarh

The gap assessment study will prove to be an important tool in identifying areas of work especially in critical areas like Regulatory compliance, infrastructure restructuring, equipment requirements and calibration, manpower gaps (number, qualification, training etc.), systems design requirement, process gaps etc. . Based on the detailed gap analysis report's findings, UKHSDP will hire a turn-key contractor to carry out the task of bridging all identified gaps under all parameters of attaining NABH entry level accreditation, consultancy will also provide extensive assistance in carrying out transaction of hiring of turn key contractor to bridge identified gaps.

UKHSDP now invites eligible consulting firms (“Consultants”) to indicate their interest in providing the Services. Interested Consultants should provide information demonstrating that they have the required qualifications and relevant experience to perform the Services. The short-listing criteria are as follows:

QUALIFYING CRITERIA

Following are the defined qualifying criteria for the Consultant:

- Firm should have at least 5 years of documented experience in healthcare quality advisory services.
- Demonstrated experience of Gap Analysis of hospitals vis-à-vis NABH standards
- Experience of NABH Accreditation of hospitals
- Experience of NABH Accreditation of Hospitals in Uttarakhand is preferable
- Experience of NABH Accreditation of public Hospitals is preferable
- Current availability of key professionals with experience in gap analysis, NABH Accreditation.
- Firm which carries out gap assessment will not be eligible for putting in bid for turn key contract
- Firm/Consultancy's team on this project should have at a minimum the following staff at each facility in addition to other supporting team members for conducting gap assessment

- Team Leader/Quality assessor: should be Quality assessor, must have PG in health/Hospital management with experience of NABH Audit assessment of at least 5 years
- Hospital Expert: Must have masters degree in hospital/ healthcare/public health management and at least 2 years of experience of working as manager in hospital operations

The attention of interested Consultants is drawn to paragraph 1.9 of the World Bank's *Guidelines: Selection and Employment of Consultants [under IBRD Loans and IDA Credits & Grants]* by World Bank Borrowers 2011, revised July 2014. ("Consultant Guidelines"), setting forth the World Bank's policy on conflict of interest.

The selection of consultant will follow Quality and Cost based Selection (QCBS), as per the World Bank Procurement Guidelines for selection of Consultants.

How to Submit Proposals

Interested eligible consultancies may obtain further information from Uttarakhand Health & Family Welfare Society (UKHFWS) website and inspect the Bidding Documents available at <https://uktenders.gov.in/nicgep/app> from _____ to _____.

All eligible bidders are required to submit proposals along with documents establishing their eligibility online through e-procurement portal. Proposals submitted in any other manner will not be accepted. Bidders are required to obtain ID and Digital Signature Certificate (DSC) from the designated firms (details available on e-procurement portal) and then register with the Government of Uttarakhand e-procurement portal and submit proposals using their ID and DSC. Detailed Terms of Reference for consultancies can be found on following links

https://www.ukhfws.org/details.php?pgID=qu_7907

<http://uktenders.gov.in/nicgep/app>

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