

**CORRIGENDUM 2 DATED 15<sup>th</sup> APRIL 2020**

**INDIA – UTTARAKHAND HEALTH SYSTEMS DEVELOPMENT PROJECT**

**National Competitive Bidding**

**(Single Stage Two Envelope Bidding Process with e-Procurement)**

**Project ID: P148531**

**Procurement Plan Reference Number:IN-UKHFWS-117389-NC-RFB-2**

**Description of Assignment: INTEGRATED PPP CLUSTER – PAURI**

**Tender ID:IN-UKHFWS-117389-NC-RFB-2**

The following Corrigendum is issued to the Invitation for Bids published for above non-consulting services in UNDB online on 20<sup>th</sup> February, 2020 and Corrigendum 1 dated 30<sup>th</sup> March, 2020 [attached below].

| <b>Sl.No.</b> | <b>Particulars</b>   | <b>Earlier Date and Time</b>                                   | <b>Revised Date and Time</b>                                   | <b>Remarks</b> |
|---------------|--|--|--|----------------|
| 1             | Bid due date   | 17th April, 2020<br>(1500 HRS IST)                             | 5 <sup>th</sup> May, 2020<br>(1500 HRS IST)                    | Change of date |
| 2             | Last date and time for submitting originals/hard copy of given documents | 17th April, 2020<br>(1500 HRS IST)                             | 5 <sup>th</sup> May,2020<br>(1500 HRS IST)                     | Change of date |
| 3             | Date and time of opening of Qualification Bids                           | 17th April, 2020<br>(1530 HRS IST)                             | 5 <sup>th</sup> May, 2020<br>(1530 HRS IST)                    | Change of date |
| 4             | Date of opening of Financial Bids  | The Qualified Bidders will be intimated in advance separately. | The Qualified Bidders will be intimated in advance separately. | No change      |

All other terms and conditions of the IFB remain unchanged.

**Sh. Yugal Kishore Pant, IAS**  
**Project Director,**  
**Uttarakhand Health Systems Development Project,**  
**Uttarakhand Health and Family Welfare Society,**  
**Government of Uttarakhand,**  
**Second Floor, Red Cross Building,Danda Lakhond,**  
**P.O. Gujarada, Sahastradhara Road, Dehra Dun**  
**Uttarakhand 248001**  
**INDIA**  
**Email : [apd.ukhsdp@gmail.com](mailto:apd.ukhsdp@gmail.com)**

**GOVERNMENT OF UTTARAKHAND**  
**UTTARAKHAND HEALTH SYSTEMS DEVELOPMENT PROJECT**  
Second Floor, Red Cross Building, Danda Lakhond, P.O. Gujarada, Sahastradhara Road  
Dehradun 248001, Uttarakhand, INDIA  
E-mail: [apd.ukhsdp@gmail.com](mailto:apd.ukhsdp@gmail.com)

**INVITATIONS FOR BIDS (IFB)**  
**e-Procurement Notice**  
**(Single Stage Two Envelope Bidding Process with e-Procurement)**

**NATIONAL COMPETITIVE BIDDING (NCB)**

**Dated: 20<sup>th</sup> February, 2020**

**Bid No. IN-UKHFWS-117389-NC-RFB-2**

**Procurement Plan Reference Number: IN-UKHFWS-117389-NC-RFB-2**

1. The Government of India has received credit from the International Development Association (IDA) for an amount equivalent to US\$ 100 million towards the cost of Uttarakhand Health System Development Project (UKHSDP) and intends to apply a part of the proceeds of the credit to cover eligible payments under the contract for which this invitation to bid has been issued. The bidders from India or any eligible source countries as defined in the IDA and IBRD Guidelines are eligible to bid for the project. **Bidders are advised to note the eligibility and qualification criteria specified in Section 2 of the Request for Bid (RFB) to qualify for the award of the contract.** In addition, please refer to paragraphs 1.6 and 1.7 of World Bank's Procurement Guidelines setting forth the World Bank's policy on conflict of interest.
2. The Uttarakhand Health and Family Welfare Society (" **Authority** ") an implementing agency, now invites bids through e-procurement portal <https://uktenders.gov.in/nicgep/app> from eligible bidders for the augmentation, development, operation and maintenance of integrated Healthcare Facilities and provision of Healthcare Services on a PPP basis in Pauri Cluster in District Pauri, Uttarakhand.
3. Bidding will be conducted through National Competitive Bidding (NCB) procedures as specified in the World Bank' Guidelines: Procurement of Goods, Works and Non-Consulting Services under IBRD Loans and IDA Credits & Grants by World Bank Borrower January 2011 (revised July 2014), and as agreed with the World Bank, and is open to all eligible bidders as defined specified in the aforesaid documents.
4. Interested eligible bidders may obtain further information from Uttarakhand Health and Family Welfare Society ([www.ukhfws.org](http://www.ukhfws.org)) and UKHSDP ([www.ukhsdp.org](http://www.ukhsdp.org)) websites and inspect the Bidding Documents available at <https://uktenders.gov.in/nicgep/app> from February 20, 2020 up to April 2, 2020. All eligible bidders are required to submit bids online through e-procurement portal. Bids submitted in any other manner will not be accepted. Bidders are required to obtain ID and Digital Signature Certificate (DSC) from the designated firms (details available on e-procurement portal) and then register with the Government of Uttarakhand e-procurement portal and submit bids using their ID and DSC. Bidders must also provide bid security and the cost of bidding documents as specified in Column 4 and 5 of the Table below respectively. Bidders will

be required to register on the website, which is free of cost. The bidder would be responsible for ensuring that any addenda available on the website is also downloaded and incorporated.

5. Bids must be submitted online on <https://uktenders.gov.in/nicgep/app> by or before 15:00 hours IST on April 2, 2020. The 'Technical Part' of the bids will be opened online on the same day at 15:30 hours IST. The "Financial Part" shall remain unopened in the e-procurement system until the second public Bid opening for the financial part. Any bid or modifications to bid (including discount) received outside e-procurement system will not be considered. If the office happens to be closed on the date of opening of the bids as specified, the bids will be opened on the next working day at the same time and venue. The electronic bidding system would not allow any late submission of bids.
6. All Bids must be accompanied by a Bid Security of the amount specified in the table below. Bid security will have to be in the form as specified in the bidding document and shall have to be valid for 30 days beyond the validity of the bid. Procedure for submission of bid security is described in Paragraph 7.
7. The bidders are required to submit (a) original demand drafts/banker's cheque towards the cost of bid document and registration on e-procurement website (if not previously registered); (b) original bid security in approved form; and (c) original affidavit regarding correctness of information furnished with the bid document; (d) original power of attorney in favor of the authorized signatory; and (e) original power of attorney in favor of the Lead Member (if applicable) to the person at the address below by the bid submission deadline, i.e. April 2, 2020 at 15:00 hours IST, either by registered post/speed post/courier or by hand (failing which the bids will be declared non-responsive and will not be opened).
8. A Pre-bid conference will be held on March 3, 2020 at 12:00 hours IST. (Venue of the Pre Bid Meeting will be the Project Office and the address is as in paragraph 12) to clarify the issues and to answer questions on any matter that may be raised at that stage as stated in Clause 2.18 of the bidding document.
9. Bids along with necessary information/documents must be uploaded on the web site <https://uktenders.gov.in/nicgep/app> as per the bidding document. The bids will be opened at the specified venue on the stipulated date and time, in the presence of the bidders or their authorized representatives who wish to attend. If the office happens to be closed on the date of opening of the bids as specified, the bids will be opened on the next working day at the same time and venue.
10. Please refer to the bidding documents available on the e-procurement portal for the detailed terms and conditions of the bidding process and the terms and conditions of the PPP Contract.
11. The Authority shall not be held liable for any delays due to system failure beyond its control. Even though the system will attempt to notify the bidders of any updates to the bidding documents, the Authority shall not be liable for any information not received by the bidder. It is the bidder's responsibility to verify the website for the latest information related to the tender. The bidder is required to ensure browser compatibility of the computer well in advance to the last date and time for receipt of the tenders. The department shall not be responsible for non-accessibility of e-procurement portal due to internet connectivity issues and technical glitches.

**TABLE**

| S. No. | Location and Name of Services   | Estimated Total Project Cost (Rs. in Crores) | Bid Security Amount (Rs. in Lakhs) | Cost of Bidding Documents (Rs. in thousand) | Period of Completion   |
|--------|---|--|------------------------------------|---|--|
| 1      | 2   | 3  | 4                                  | 5   | 6  |
| 1      | <u>Pauri District,</u><br><u>Uttarakhand, India</u><br><br><u>AND</u><br><br>Augmentation, development, operation and maintenance of integrated Healthcare Facilities and provision of Healthcare Services on PPP basis in the District | 96.00  | 25.00                              | 10.00                                       | Four years (48 months) tentative from the contract effectiveness date (i.e., the date of the handing over of possession by the Authority). |

12. The address for communication is as under :

**Sh. Yugal Kishore Pant**  
**Project Director**  
**Uttarakhand Health Systems Development Project**  
**Uttarakhand Health and Family Welfare Society**  
**Government of Uttarakhand**  
**Second Floor, Red Cross Building, Danda Lakhond**  
**P.O. Gujarada, Sahastradhara Road, Dehra Dun**  
**Uttarakhand 248001**  
**INDIA**

Email: [apd.ukhsdp@gmail.com](mailto:apd.ukhsdp@gmail.com)

**CORRIGENDUM 1 DATED : MARCH 30, 2020**

**INDIA – UTTARAKHAND HEALTH SYSTEMS DEVELOPMENT PROJECT**

**National Competitive Bidding**

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**Project ID: P148531**

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|---------------|--|--|--|----------------|
| 1             | Bid due date   | 2nd April, 2020<br>(1500 HRS IST)                              | 17th April, 2020<br>(1500 HRS IST)                             | Change of date |
| 2             | Last date and time for submitting originals/hard copy of given documents | 2nd April, 2020<br>(1500 HRS IST)                              | 17th April, 2020<br>(1500 HRS IST)                             | Change of date |
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## **MINUTES OF PREBID CONFERENCE**

Minutes of Pre-bid conference held on 3<sup>rd</sup> March 2020

**1. Description of Goods/Name of the Work:**

- Re Bid to Select District Health Services Operator for District Hospital, Community Health Centers and Mobile Health Van Operations in Pauri Cluster  
Procurement Reference no- IN-UKHFWS-117389-NC-RFB-2**

**2. Names of those Present:**

**From Government of Uttarakhand/UKHSDP PIT**

1. Dr. V.S. Tolia, Additional Project Director, UKHSDP
2. Dr. Amit Shukla, Joint Director, UKHSDP
3. Dr. Rajan Arora Assistant Director, UKHSDP
4. Ms. Priyanka Dhawan (Consultant - Finance, UKHSDP)
5. Mr. Alok Mehta (Consultant - Procurement, UKHSDP)
6. Ms. Surabhi Verma (Consultant - Contract Management, UKHSDP)
7. Mr. Narinder Pal Singh Sabharwal (Manager - Accounts, UKHSDP) 8. Dr. Shruti Chopra (Consultant - Social Safeguards, UKHSDP)

**From Prospective Bidders**

List as per Annexure - I

## **1. Introduction**

- 1.1 On 20<sup>th</sup> February 2020, the Uttarakhand Health and Family Welfare Society, Government of Uttarakhand initiated National Competitive Bidding (NCB) processes inviting potential Bidders to submit their bids for appointment as integrated district level healthcare service providers for strengthening of district level healthcare facilities on a PPP basis in Pauri-Garhwal cluster. This Project is a part of the World Bank funded project, the Uttarakhand Health Systems Development Project (UKHSDP).
- 1.2 On 3<sup>rd</sup> March 2020, a Pre-bid Conference was held at UKHSDP Office, Danda Lakhond, Dehradun, Uttarakhand at 1200 hours to provide the Bidders with an understanding of the bid process, the Project, terms of the draft PPP Contract and the services to be provided by the successful Bidder and to understand any queries, issues or suggestions that the Bidders put forward.

## **2. Discussions**

- 2.1 Dr. V.S Tolia (Additional Project Director, UKHSDP) welcomed all the participants and briefed the Bidders' representatives on the primary objectives and rationale of the Project and the Bid Process, which is to provide quality medical care as well as outreach services to the citizens of respective districts that are remotely located in difficult geographical conditions. He then elaborated upon the broad components of the UKHSDP and the Project.
- 2.2 Thereafter Dr. Rajan Arora informed the Bidders about: (a) the unique features of the Project; (b) details of Bidding Process, documents to be submitted by the Bidders, the Bid submission and evaluation process and the Bid timelines; and (c) key features of the proposed PPP Contract for the strengthening of the district level healthcare facilities.
- 2.3 Subsequently the floor was thrown open to the Bidders and they were given an opportunity to raise queries and give their suggestions on the structuring of the Project. Oral clarifications were given to the extent possible to all the queries raised during the Pre-bid Conference, with a caveat that the responses provided in the meeting are primarily clarificatory in nature.
- 2.4 Bidders were requested to send their queries in writing to [apd.ukhsdp@gmail.com](mailto:apd.ukhsdp@gmail.com), besides queries submitted in writing during the pre-bid conference. The due date and time for submission of queries was 3<sup>rd</sup> March 2020, 2359 Hrs.

2.5 The queries raised by the Bidders at the Pre-Bid Conference and thereafter in writing along with the responses to queries is set out in Annexures 2 of these minutes of meeting.

(Dr. V.S. Tolia)  
Addl. Project Director  
UKHSDP

Enclosures:

1. **Annexure-I:** Attendance Sheet of participants
2. **Annexure-II:** BIDDER QUERIES & RESPONSES



**ANNEXURE -1**

| <b>S.NO.</b> | <b>NAME</b>          | <b>COMPANY/FIRM</b>  | <b>PLACE</b> |
|--------------|----------------------|--|--------------|
| 1            | Pramod Singh Chauhan | Shri Guru Ram Rai Institute of Medical and Health Sciences, Dehradun (Sh. Mahant Indersh Hospital) | Dehradun     |
| 2            | Rajesh Singh         | Garhwal Community Development and Welfare Society  | Chamba Tehri |
| 3            | Stephen Masih        | Agnes Kunze Society  | Dehradun     |
| 4            | Raj Kumar            | Community Health Global Network, Uttarakhand Cluster   | Dehradun     |

**ANNEXURE-2**

**Table for BIDDER QUERIES & RESPONSES**

Following is the list of queries received from the Bidders as written queries:

| <b>S. No.</b> | <b>RFB Reference</b>   | <b>Clause</b>  | <b>Our Queries</b>  | <b>UKHSDP Response</b>   |
|---------------|--|--|---|--|
| 1             | <p><b>13.19 Implementing the Health Insurance Scheme</b></p> <p>13.19.2 The Service Provider undertakes and agrees to ensure that:</p> <p>Page no: 60 and 61<br/>"DCArebiddingPaurifinal"<br/>PDF document</p> | <p>(d) all necessary hardware and software or other IT equipment, required for making claims and providing cashless access services to eligible beneficiaries under such Health Insurance Scheme, is installed, operated and maintained in good working condition at the Healthcare Facilities</p> | <p>In order to deploy and maintain HMIS system, hardware servers and other networking items to be procured. Do you suggest technical specifications for these items or is it purely bidder's choice?</p>      | <p>Please refer to clause 14.1.1 of the Bidding Documents Volume 2 - Draft PPP Contract.</p>   |
| 2             | <p>ARTICLE 14<br/>14.1 Hospital Management Information System,</p> <p>Page no: 65<br/>"DCArebiddingPaurifinal"<br/>PDF document</p>  | <p>14.1.1 The Service Provider shall, at its own cost and risk, procure and maintain a Hospital Management Information System (HMIS), which shall be an IT enabled system and webbased software.</p> <p>In addition, the Service Provider shall maintain a HMIS</p>                                | <p>In order to export the data in a format compatible with the Hospital MIS system, what is an interface mechanism to be followed?</p> <p>(For ex: The kind of data interchange format to be followed and</p> | <p>Please refer to clause 14.1.1 of the Bidding Documents Volume 2 - Draft PPP Contract. The same will be maintained As per prevailing industry standards norms. An illustrative example is the specifications</p> |

|   |  |   |  |  |
|---|--|---|--|--|
|   |  | <p>dashboard that will act as a visual interface to provide at-a-glance views on key ratios and measures of data regarding the performance of the Service Provider's obligations under this Agreement. This shall be done through a web based system. The Service Provider shall ensure that the HMIS that it installs shall provide data that can be exported in a format compatible with the Hospital MIS system that the GoUK is currently using for the monitoring of public health facilities. The MIS dashboard shall consist of such information as is required to be submitted in the monthly reporting formats set out at Schedule H and Schedule I.</p> | <p>publish API details if any etc)</p> <p>Pls. share the details.</p>  | <p>provided by Government of India. i.e. HER Standard (Electronic health standards) India available on national health portal at NHP.gov.in.</p> |
| 3 | <p>1.2 Availability of District Level Facility Page no: 55 "finalcontractschedules" PDF document</p> | <p>1.2 Availability of District Level Facility</p> <p>The District Level Facility, including the trauma and emergency care department, shall be operational 24</p>  | <p>Coming to IT part of HMIS system, we assume that Primary Data centre will be located at District Level facility, Pauri. If so, please confirm and share</p> | <p>The provider has to store data themselves and provide access to GoUK.</p>   |

|   |   |  |   |  |
|---|---|--|---|--|
|   |   | <p>(twenty four) hours a day, seven days a week throughout each Year. All specialists at the District Level Facility shall be available for at least 26 working days in a month or all the working days in the month as per state Health Department's list of Published holidays. The District Level Facility shall maintain OPD hours of at least 6 hours per day between: 8am and 2pm during summers (April to September); and between 9am and 3pmin winters (October to March).</p> | the Data Centre image details etc.  |  |
| 4 | Annexure I to Schedule B Minimum Infrastructure Requirements: District Level Facility Page no: 63 "finalcontractschedules" pdf document | <p>The Service Provider shall ensure that each CHC is augmented and refurbished such that it shall have, at a minimum, the following infrastructure from the COD and at all times during the Operation Period:</p>   | <p>In order to access HMIS software from CHC facility, Internet connectivity will be required. So, can you please share bandwidth related details if any.</p> | <p>Please refer to clause 14.1.1 of the Bidding Documents Volume 2 - Draft PPP Contract.</p> |

|   |  |  |  |  |
|---|--|--|--|--|
| 5 | <p>Schedule B - Minimum Healthcare Services, Infrastructure, Personnel and Equipment Requirements</p> <p>Page no: 55<br/>"finalcontractschedules"<br/>PDF document</p> | <p>1.2 Availability of District Level Facility</p> <p>The District Level Facility, including the trauma and emergency care department, shall be operational 24 (Twenty four) hours a day, seven days a week throughout each Year.</p> <p>All specialists at the District Level Facility shall be available for at least 26 working days in a month or all the working days in the month as per state Health Department's list of published holidays. The District Level Facility shall maintain OPD hours of at least 6 hours per day between: 8am and 2 pm during summers (April to September); and between 9 am and 3pm in winters (October to March).</p> | <p>It is assumed that HMIS software system to be available 24 x7x365. If so, are you planning for Disaster Recovery Centre in case of Primary Data Center fails etc? If so, please furnish the details of location of DR centre and image details etc.</p> | <p>The provider has to store data themselves and provide access to GoUK.</p> |
|---|--|--|--|--|